



Undercover Investigations Solve Problems for Food Manufacturer

For the past 10 years, a multi-national food manufacturing corporation has been using Business Controls, Inc.'s (BCI) undercover investigation services to reduce employee drug use and eliminate workplace violence. This corporation, with over 105,000 employees worldwide, recognized the need to conduct fact-finding investigations in order to understand the full scope and size of the problem.

The company required an outside organization to perform undercover investigations in several plants across North America. The purpose of the investigations was to find the source of the rise in employee drug use and workplace violence. The company was looking for a vendor that could gather information concerning these problems while being discreet and providing the highest possible return on investment. Through an extensive search and due diligence, the company selected Business Controls, Inc. because of their highly skilled staff and their reputation as a leader in the industry.

Business Controls, Inc. was introduced to key management personnel and has assisted the company in several areas including:

- ◆ Performing background checks on future employees in order to reduce future occurrences of drug use and workplace violence.
- ◆ Conducting undercover and special investigations in order to identify employees who were using drugs at the workplace and to help prevent workplace violence.
- ◆ Managing the communication between the employer and the employees who were involved in these events.

Undercover investigations proved to be a valuable tool in reducing employee drug use. Through an anonymous tip, the company learned that several employees at one of their plants were using drugs in the workplace. BCI was briefed by management and immediately laid out a plan of action. By placing two undercover investigators into the workplace for three months, BCI was able to identify 13 individuals who were repeatedly using drugs in the workplace. The employees were rightfully terminated and drug use at that location has decreased by 20%.

“Business Controls was able to identify the source of the problem, create a peaceful solution, and help us save money by eliminating the problem,” said the Director of Corporate Security. “BCI is our standard for high quality vendors, and they are now our sole source for investigations.”

“Business Controls is the expert in the field of undercover investigations. Its personnel are knowledgeable and reliable and the company is a pleasure to work with. Business Controls’ undercover investigations are a cost effective solution to security problems.”

Director of Corporate Security